

Standard Commercial Carpet Tile Manufacturing Defect Warranty

At Welspun Flooring, we take pride in delivering products of the highest quality, engineered to perform in demanding commercial environments. Our carpet tiles are manufactured with advanced technology and rigorous quality standards to ensure durability, performance and long-lasting aesthetics.

This Standard Commercial Carpet Tile Manufacturing Defect Warranty outlines the coverage provided for Welspun Flooring carpet tile products installed in commercial applications.

All Welspun brand products are warranted against excessive:

- i. Surface wear (a loss of more than 10% by weight of face fiber)
- ii. Edge ravel
- iii. Backing separation
- iv. Loss of dimensional stability
- v. Static electricity.

Products containing antimicrobial finishes are warranted to maintain antimicrobial effectiveness, and products constructed of 100% solution dyed yarns are warranted against excessive color loss due to normal exposure to indoor light.

Additionally, Welspun warrants its commercially rated carpet tiles for use under commercial grade castor chairs for a period of 15 years from date of invoice. The castor chair warranty covers abrasive wear only (loss of more than 10% by weight of face fibre), and does not include pulls, cuts, pilling, shredding, matting, or damage arising from the use of damaged or improper castor wheels.

If a product fails to perform as warranted, Welspun will correct the problem in the affected area either by repair or (at its option) replacement with comparable product(s), at no extra charge. Liability of Welspun is limited to the actual repair or replacement of defective carpet and does not cover special, indirect, incidental, or consequential damages, including without limitation product removal and installation-related expenses.

This warranty does not cover tears, burns, cuts, pulls or other damage, deterioration, problems or loss caused by abuse, neglect, misuse, improper maintenance, sporting equipment, flood/excessive moisture, excessive alkalinity, use under damaged castor wheels, or use on stairs not fitted with a commercial grade stair nosing. Welspun's liability is limited to repair or replacement as stated herein. Moisture and pH testing are not the responsibility of Welspun and all related issues to moisture and pH testing are specifically excluded from this warranty equipment. This well-designed maintenance plan will add years of useful life to your carpet investment.

This warranty shall be void if products are not handled, installed, and maintained in strict compliance with Welspun's recommended procedures and instructions, including without limitation Welspun's subfloor moisture and pH requirements and initial floor preparation procedures, all as set out in the Welspun Installation Manual in force at time of installation. Welspun recommends installation from company appointed dealers or company trained staff. This warranty does not cover any problems or damages related installation by third Party vendors.

To claim under this warranty, you should first contact Welspun using the details below. Warranty claims must be made in writing to Welspun within a reasonable time from the discovery of the claimed warranted defect, but in no event later than 90 days from the time the claimed defect was discovered. Following notification, we will attend on site at our expense to determine whether the problem is one which is covered by this warranty. You will need to provide evidence of proof of purchase when we attend on site and must provide reasonable cooperation to facilitate Welspun's repair or replacement in the affected area should a covered condition exist. No person other than an officer of Welspun may authorize a waiver or modification of the terms of this warranty, which must be in writing and signed by that officer.



CERTIFICATIONS



Corporate Office:

Welspun House 6th Floor, Kamala Mills Compound,
Senapati Bapat Marg, Lower Parel, Mumbai 400 013, India

Manufacturing Plant:

Survey No – 190, Village – Chandanvelly, Mandal – Shabad,
Chandanvelly, Ranga Reddy, Telangana, 501503

USA Registered Office:

3901 Gantz Road Grove City, OH 43123 .

USA Showroom:

10 W, 33rd Street, Suite 1221, New York , NY - 10001



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EVERY HEART
WELSPUN**

— #HarDiWelspun —

Let's co-create the future of flooring.

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